



**6 September 2011**

## **LIME SIGNS WORKING AGREEMENT WITH JAMAICA UNIONS**

The Jamaica business of LIME, Cable & Wireless Communications' Caribbean business, has signed a Memorandum of Understanding (MOU) with unions representing the majority of its staff, pledging both parties to work together in order to create a more efficient business culture.

The MOU is the first collective agreement between the unions and LIME and seeks to collaboratively change the culture as well as to develop the skills and capabilities of employees.

The MOU will deliver several changes to working conditions. The changes include new salary agreements and the introduction of flexible working hours which will reduce overtime payments. The company has agreed to implement a training plan focused upon developing the skills and capabilities of the company's labour force.

The MOU was signed by representatives of the company's management, the University and Allied Workers Union (UAWU), the National Workers Union (NWU) and the JTC Executive and Allied Staff Association (EASA).

Garry Sinclair, Managing Director of LIME Jamaica, said:

"This historic agreement marks a bold new beginning for all of us at LIME and it proves that empowered managers and visionary union leaders can reach consensus on objectives that will enable a more effective workforce and build a better business."

The MOU will stay in place until 2014.

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### **Notes to Editors**

#### **Photo Caption**

Signing the landmark agreement are (l-r) President of the JTC Executive and Allied Staff Association, (EASA) Lancedale Farquharson; LIME Jamaica's Managing Director, Garry Sinclair; President of the University and Allied Workers Union, (UAWU) Lambert Brown and National Workers Union (NWU) Chief Delegate, Ludlow Lawla.

#### **About Cable & Wireless Communications**

Cable & Wireless Communications is a global full-service communications business. We operate leading communications businesses through four regional units – the Caribbean, Panama, Macau and Monaco & Islands. Our services include mobile, broadband and domestic and international fixed line services in most of our markets as well as pay TV, data centre and hosting, carrier and managed service /social telecom (telecom enabled public services) solutions. Our operations are focused on providing our customers – consumers, businesses, governments – with world-class service. Serving the communities where we operate is at the heart of our approach, and we are committed to behaving in an ethical and socially responsible manner. For more information visit [www.cwc.com](http://www.cwc.com).

## About LIME

LIME is the Caribbean's leading telecommunications company, focused on building products and services that make Caribbean people's lives better. LIME's aim is to deliver the best communication services across the board, full stop. LIME is part of Cable & Wireless Communications, one of the world's leading international communications companies. From standing at the centre of recovery efforts during times of national emergency to investing more than US\$5million into major carnivals, which celebrate culture, music, dance and the Caribbean identity, LIME works tirelessly to make things better for Caribbean communities. For more information visit: [www.lime.com](http://www.lime.com)

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